**FAQs for Nourse Farm CSA Members**

Thank you for your participation in the Nourse Farm Summer Season. As you know Nourse Farm is committed to quality products and services. In order to provide the most effective customer service, we prepared responses to our most frequently asked questions (FAQs). Additional queries, suggestions or comments? Contact us: [noursefarmCSA@gmail.com](mailto:noursefarmCSA@gmail.com).

**What to expect in the beginning?** With your first (and every) pick-up on the veranda (back of the Farm Store) you will have the chance to peruse your CSA share. Each week, you will choose one day to come and shop Farmer’s Market style your weekly point value. **All harvest items/crops will be assigned a specific point value—and labeled accordingly** (by the bunch, head, pound, or entity—e.g., Romaine lettuce, 2 points per head or Beets, 3 points per bunch).

**What’s my weekly points’ value?** When you signed up for the CSA, you selected one of the following: double check your points the first week.

**Family**, 30 points weekly **Two Person**, 22.5 points weekly **Individual**, 15 points weekly

Tally your points on the clipboards we provide and shop your 30, 22.5, or 15 points. Kindly note that we do not transfer points from week to week and we operate on the honor system so that you’re responsible for tracking (as closely as possible) your share. We love kid helpers and encourage households and families to shop together when it’s possible. But do note that it can get crowded on our veranda, so please be courteous to your fellow CSA’ers and our farm crew.

**When do I pick up?** We have pick-up every **Thursday and Friday** from **2 PM to 7 PM** and **Saturday** from **10 AM to 1 PM**. You can come one of those days each week. It does NOT have to be the same day every week. Remember to check-in and check off that you on a particular day.

**When does the CSA begin?** The first pick-up day will be June 20th, 2019 and runs for 20 weeks.

**What if I am on vacation?** Should **you** be unable to shop your CSA, we recommend that you share the harvest with a friend or family member.

**Remember to bring your reusable totes and/or boxes**. We do provide plastic produce bags and sell our own reusable totes (in the Farm Store), but are often limited on boxes and other bags.

Do explore our website, [www.noursefarm.com](http://www.noursefarm.com) as we offer additional details about the farm, our operations, highlighted harvest products, recipes, and other nutritional information that may be of interest to you and yours.

We look forward to serving you this summer! Eat well to be well...*Nourse Farm*